



WOUNDED WARRIOR REGIMENT

Fact Sheet | Care Team

The care team combines various medical and non-medical staff who work together to strengthen the Marine's Mind, Body, Spirit, and Family. Depending on the medical status, some or all of the team members listed may be a part of a Marine's recovery.



Lead Coordinator (LC) will be one of the following two team members and will serve as the primary point of contact for WII Marines and their families. The VA may also assign a LC to assist after separation from active duty.



Medical Case Manager (MCM) (May also be called Clinical Case Manager or Nurse Case Manager (NCM)) is a registered nurse or licensed clinical social worker who brings together all the medical practitioners in support of the Marine's treatment and helps coordinate access to specialists and non-routine medical services.



Recovery Care Coordinator (RCC) helps define a WII Marine's individual goals for recovery, rehabilitation, and reintegration; identifies the services and resources needed to achieve the Marine's goals; and develops and successfully executes the Marine's Comprehensive Recovery Plan (CRP).



Federal Recovery Coordinator (FRC) is a VA health professional who supports the RCC's efforts while a seriously injured WII Marine is still on active duty and may continue to support once the WII Marine transitions out of the service.



Non-Medical Care Manager (NMCM) provides support and assistance to WII Marines and their families on resolving: financial matters, administrative issues, transitional issues, and other issues that may arise during care, recovery, or community reintegration.



Transition Coordinator (TC) provides direct support to WII Marines and their families with transition assistance. This support includes helping prepare resumes, finding internship opportunities, hiring/education events, employment workshops, budget assistance, and coordinating veterans' benefits.



Primary Care Manager (PCM) is responsible for providing and/or coordinating medical care, maintaining health records, and referring Marine patients to specialists (to be covered; specialty care must be arranged and approved by a PCM).



Marine Section Leader (SL) is a noncommissioned officer who provides daily accountability and tracking of assigned WII Marines' progress; serves as a mentor and advocate for WII Marines; provides small unit leadership and discipline; and ensures Marines are inspired to reach goals.



Clinical Care Advocates (CCA) are licensed clinical social workers, registered nurses, nurse practitioners, or physician assistants who are located at the WWR and Battalions and work closely with WII Marines and medical staff to help determine the most appropriate resources for medical and psychological issues.



Family Readiness Officer (FRO)/Family Support Coordinator (FSC) are full-time employees who are available at the battalions and detachments to provide assistance, training, and information about family activities, services, and resources offered locally and nationally.



District Injured Support Coordinators (DISC) are mobilized Marine reservists who provide face-to-face contact with WII Marines and their families as needed and assist by linking WII Marines to VA and community resources, identifying VA OIF/OEF Coordinators to assist with Veteran medical care, and providing information on family and caregiver support services.